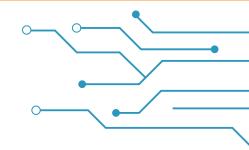
2022

# Annual Report





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# Who We Are

# **Vision**

Empowering people to explore their dreams.

## **Mission**

Bringing people together through innovation, convenience and trust to provide banking without limitations.

## **Promise**

- We provide equal access and economic opportunity to our members.
- We are committed to excellence in both service and innovation.
- We believe in our Members' financial success through empowerment and education.





# Message From Our Chair

As I look back at 2022, I realize how much positive change has propelled our credit union forward as a member driven and community focused financial institution. The financial landscape has shifted dramatically in recent years, and the world is changing at an ever-increasing pace. It is our responsibility as your credit union to adapt to these changes to meet your needs, engage with our communities, and to ensure that we continue to serve all our members to the best of our ability.

Your volunteer Board of Directors has risen to this challenge as we have welcomed three new Board and Associate members. Marie Elianor, Beatriz Dale and Judy James. Each brings a diversity of talents, culture, careers and life experiences that elevate our collective value in guiding the strategic path of our credit union. We are first and foremost members of this credit union and our community. We are also your advocates to ensure that We Florida Financial delivers maximum value to you.

Our Goal is to continue on our path to provide for each member's financial success and wellness through innovation, continual improvement, and a steadfast eye on the future. 2022 represented a portion of that journey with the development of new checking products, market-leading loan and deposit rates, and digital innovation. To stay competitive and earn your business, we must embrace technology and innovation, and leverage these tools to provide you with an easy, seamless and convenient member experience.

We are growing. We celebrate increases in both membership and assets while remaining financially strong. Your Board and Management Team are committed to maintaining the critical balance between safety, growth, and your financial needs. Our Credit Union Team continues working hard to identify new ways of serving and expanding our member value.

Thank you for being a precious member! We value your continued support and trust in We Florida Financial as a partner in your financial future.



Mary Ann LaRock, Chair Board of Directors

"As I look back at 2022,
I realize how much
positive change has
propelled our credit
union forward as a
member driven and
community focused
financial institution."



# Message From Our CEO

#### Dear Members,

I am delighted to present to you the Annual Report of our Credit Union for the year ending December 31, 2022. Despite the challenges that the financial markets have faced, we are proud to have remained committed to our mission of providing exceptional financial services that enhance the well-being of our members.

#### **Membership and Growth**

We are thrilled to report that our membership continues to grow, and we now serve over 41,000 members as of December 31, 2022. We remain committed to earning your continued trust by providing innovative and convenient services of outstanding value. In the coming years, we will focus on further expanding our membership base.

#### **Financial Performance**

In 2022, our Credit Union achieved impressive financial results. Our total assets grew by 15.83%, reaching \$752,616,955. We recorded a Net Income of \$7,339,582. The loan portfolio saw remarkable growth, increasing by 32.6% and ending the year at \$580,873,130. Our members' deposits grew by 10.3%, ending the year at \$651,345,485. Overall, our Net Worth ratio stood tall at 10.7%, with \$80,477,443 in total Net Worth.

#### **Credit Quality**

Despite the economic challenges of the past year, our loan portfolio remained strong, demonstrating the trust of our members. We will continue to carefully manage our loan portfolio to ensure its sustainability.



Robert D. Ramirez,
President/CEO

"Despite the challenges that the financial markets have faced, we are proud to have remained committed to our mission of providing exceptional financial services that enhance the well-being of our members."



# Message From Our CEO (continued)

#### **Member Services**

We remain committed to providing excellent member services, and have made numerous breakthrough improvements on our online banking platform. Our members can now open new consumer, commercial and youth deposit accounts online – fast and easy. Members can authenticate external accounts in real-time and connect them to fund their new deposit accounts at We Florida Financial. Additionally, members can utilize online banking to quickly apply for loans, such as credit cards, car loans and personal lines of credit. In appreciation of the diversity of our members, we launched a full Spanish language version of our online banking site and mobile app. On the service side, we enhanced our call center processes and in-branch services to provide comprehensive support to our members. Lastly, we rolled out a suite of new checking accounts and lending programs to meet our members' liquidity needs.



#### **Community Engagement**

We Florida Financial is proud to have donated over \$100,000 to charitable organizations in 2022 and completed over 61 community events, including 450 hours of volunteerism. Our We Give Back Foundation provided financial assistance to the needy and other religious, educational, and charitable organizations. Additionally in 2022, we facilitated 13 financial literacy webinars and 54 workshops, as part of our thorough commitment to promoting public financial literacy and bettering the lives of others.

#### **Looking Ahead**

In 2023, we plan to continue giving back to our communities through various events, including the American Lung Association's Turquoise Takeover Miami Heat Game and the Humane Society's Walk for the Animals. We will visit schools, housing authorities and cities to provide free webinars, seminars, and workshops on financial literacy.

In conclusion, I would like to express my gratitude to you, our members, for your continued trust and support. We are honored to be your Credit Union and look forward to serving you in the years to come.



# By The Numbers

Transactions 490,000

Support Requests 45,364

Member Calls **121,684** 

\$100,000

Web Page Views

1.5M

Social Growth 7.9%



# Investing in Our Community

### **Donations**

Donated \$100,000 to charitable organizations

# Volunteering

Completed over 450 hours dedicated to volunteerism

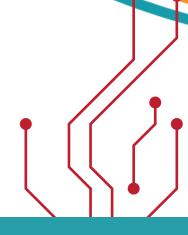
### **Events**

Completed 61 community events, 13 webinars, and 54 financial literacy events & workshops



# Highlight Events



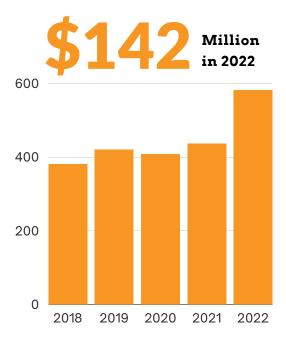




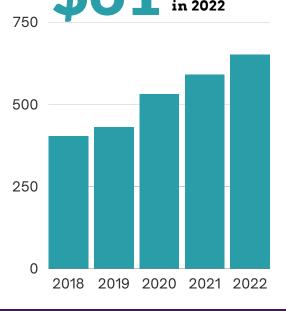
# **Financials**

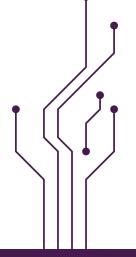
We Florida Financial ended 2022 in excellent financial health showing growth in loans, equity, assets and shares.

#### **Loan Growth Trend**

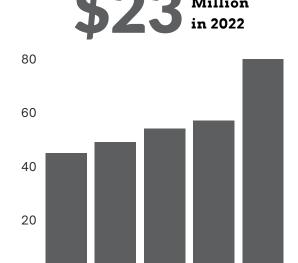


#### **Share Growth Trend**





#### **Equity Growth Trend**



2020

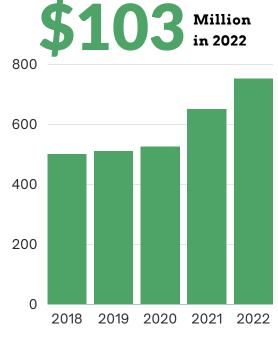
2021

2022

#### **Asset Growth Trend**

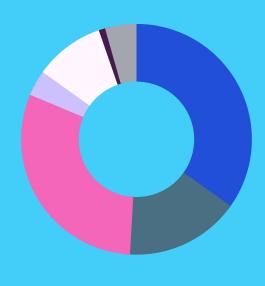
2019

2018





# Share, Asset & Loan Mix



### **Total Deposit Percentages**

Shares

All Other Certificates

Share Drafts

Money Market

Club Accounts

IRA Certificates

IRA Shares

34.8%

30.4%

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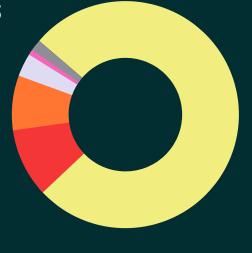
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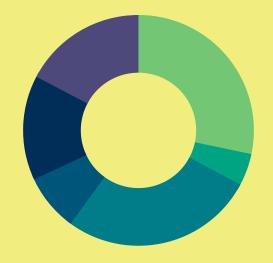
9

## **Total Assets Percentages**

Loans To Members
Total Investments
Cash Equivalents
Prepaid Expenses &
All Other Assets
Property & Equipment
NCUSIF Dep

1.6% • • • 0.8% •





## **Total Loans Percentages**

New Vehicle Loans
Used Vehicle Loans
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### **Consolidated Statements of Financial Condition**

Assets	Year Ended 2022	<b>Year Ended 2021</b> \$64,637,558
Cash & Cash Equivalents	\$58,465,326	
Investments		
Available -for - sale (Net)	70,863,650	101,169,397
Other	3,110,033	3,974,957
Loans to Members net of allowance	577,204,647	437,560,237
Accrued interest receivable	2,171,980	1,176,105
Property & equipment (Net)	12,305,276	15,247,741
NCUSIF deposit	6,051,390	5,590,981
Notes receivable	4,225,229	4,319,764
Company owned life insurance	11,231,925	11,130,677
Prepaid expenses and other assets	6,987,499	4,380,417
TOTAL ASSETS	\$752,616,955	\$649,187,834

#### **Liabilities and Members' Equity**

TOTAL LIABILITES	\$683,675,696	\$593,233,645
Dividends payable	202,840	-
Accounts payable	6,785,371	3,380,204
Borrowed funds	25,342,000	-
Members' Share and savings accounts	\$651,345,485	\$589,853,441

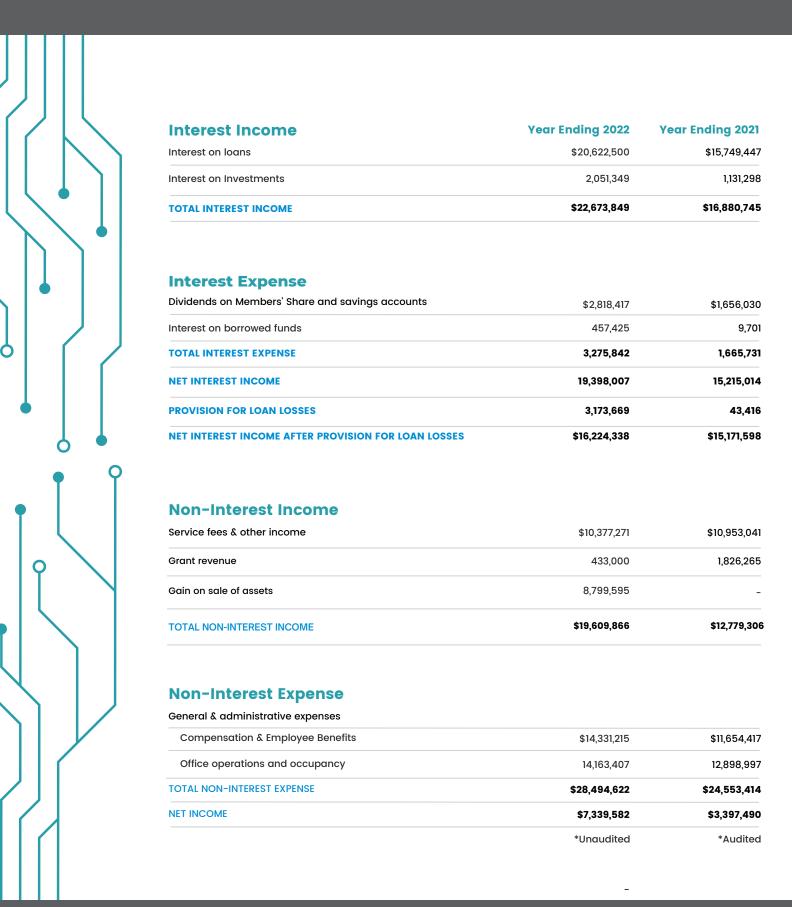
#### **Members' Equity, Substantially Restricted**

Appropriated regular reserve	\$-	\$13,648,950
Unappropriated undivided earnings	80,477,444	43,355,910
Accumulated other comprehensive loss	(11,536,185)	(1,050,671)
TOTAL MEMBERS' EQUITY	\$68,941,259	\$55,954,189
TOTAL LIABILITIES & MEMBERS' EQUITY	\$752,616,955	\$649,187,834





## Consolidated Statements of Income\*





# Board of Directors & Senior Management

We Florida Financial is successful due in part to the participation of our volunteer Board of Directors. A board that is enthusiastic to help us carry out our mission, a board that is passionate about making a difference in the communities we serve, and a board that is dedicated to the service of our Members.



Mary Ann LaRock Chair



**Ingrid Fils**Vice Chair



**Henry Prior**Treasurer/Secretary



Mack MacVicar
Director



Marie Elianor
Director



Beatriz Dale
Director



**Regina Drennan** Associate Director



**Ed Verret**Associate Director



**Judith James**Associate Director



Robert D. Ramirez President & CEO



Rachel Schaming Chief Human Resource Officer



**Dan Clemens** Chief Strategy Officer



William Spearman Chief Lending Officer / SVP



**Jack Kenney** Chief Financial Officer / SVP



**Pedro Diaz**Chief Member
Experience Officer



Thomas Smith VP, Accounting / Controller



Aaron Gutfreund VP, Marketing

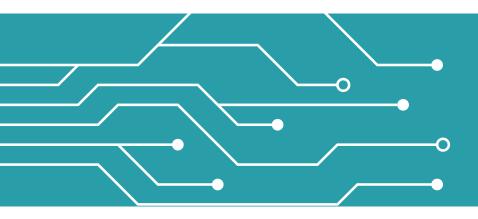


Jerry Ryan VP, IT & Security

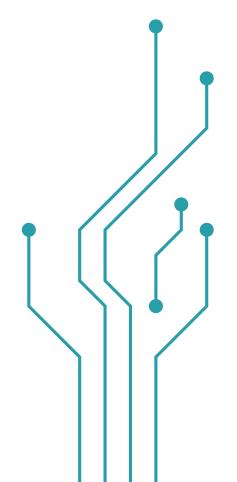


**Barbara Paine** VP, Support Operations





# P FLORIDA FINANCIAL



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